New Mobile App Tutorial
Homepage

The main homepage of the new mobile app displays the following key elements:

- Catalog Search Box
- Menu Icon – Reveals account preferences / display options
- Primary Book River (more – reveals additional rivers)
- Content Tabs (order and priority of tabs will vary)
- My Barcode Icon (only displays when signed-in)

**NOTE:** Content tabs for "Get a Library Card" and 'My Account' only display when a user is not already logged in to the app (hidden from view to save screen space).
Book Rivers (more)

Book Rivers (a.k.a Carousels or Feeds) are custom curated by the DC Public Library Collections team.

Tapping the book jacket of an individual image will open the Title record display and allow the user to place a hold, or take other action, based on availability.

Multiple book rivers will display as the user scrolls down the page. Swiping left/right will reveal other titles in the river.

NOTE: Content is based on curated lists of ISBN, Catalog Keys, or RSS Feed directly from Enterprise OPAC. Users should expect this content to change on a regular basis.
Content Tabs

Users may swipe (right/left) to see additional content that we have chosen to feature in the new mobile app.

Tabs may evolve and change over time. Currently, we are focusing on "essential" content related to:

- Health Pandemic Alerts & Library Updates
- Locations (Branch Library Info)
- Digital Resources
- Events & Classes
- AskDCPL
- Social Media
- My Account / Get A Library Card (only when signed-out)
The 'Locations' tab displays the DC Public Library branches in a list.

<table>
<thead>
<tr>
<th>Library Name</th>
<th>Distance</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northeast Library</td>
<td>2608 feet</td>
<td>Closed. Opens today at 11am</td>
</tr>
<tr>
<td>Anacostia Library</td>
<td>1.91 miles</td>
<td>Closed. Opens today at 11am</td>
</tr>
<tr>
<td>Shaw (W.T. Daniel) Library</td>
<td>2.08 miles</td>
<td>Closed. Opens today at 11am</td>
</tr>
<tr>
<td>Benning Library</td>
<td>2.86 miles</td>
<td>Closed. Opens today at 11am</td>
</tr>
<tr>
<td>West End Library</td>
<td>2.93 miles</td>
<td>Closed. Opens today at 11am</td>
</tr>
<tr>
<td>Francis A. Gregory Library</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Libraries are sorted by proximity to the user based on GPS coordinates.

The order of the list may change based on the phased re-opening schedule and is currently "grouped" to show open branches at the top – closed libraries at the bottom.
Branch Library Info

Subtabs under the main 'Locations' tab will show a "homepage" for each neighborhood library branch.

Content includes:

- Hours of operation
- Street Address and Map / Directions
- Contact information
  - Branch email address
  - Branch phone number
- URL to main library homepage on the Library’s website
Users will find some main tabs link them directly to content on the DC Public Library website while other tabs reveal a mini "homepage" or "landing page" that gives a quick peek of content related to a theme.

The 'Explore goDigital' landing page is an example of how content can be grouped together, based on a topic or concept, to help guide users to content.
Sign In – Library Card

Sign In requires a current DC Public Library card number / Alternate ID and PIN.

Users have the option to use the camera on their mobile device to "Scan Barcode" instead of typing the card number manually.

**NOTE:** Once a user has signed-in, they will stay logged in to the app until they opt to "sign out" at some future point in time.
Menu Options

Select the menu icon (upper-right corner of screen) to see a list of options to manage My Account information as well as customize the look and feel of the mobile app.

Options include:

- Add a custom photo or image
- Checkouts (My Account)
- Holds (My Account)
- Devices (connected to user's account)
- Linked Accounts (e.g. family members)
- Language Options
- Sign Out
Users may access the list of their current checkouts by tapping the menu icon (upper-right corner of homepage) and selecting the 'Checkouts' tab.

Users may renew selected items, whenever standard rules apply; same as in Entperrise My Account.

**NOTE:** If a user has "linked accounts" the checkouts for linked users will display at the bottom of the page.
My Account - Holds

Users may access the list of their holds by tapping the menu icon (upper-right corner of homepage) and selecting the 'Holds' tab.

Users may edit their selected pickup location, cancel, or suspend (a.k.a. "freeze") a hold whenever standard rules apply; same as in Enterprise My Account.

**NOTE:** If a user has "linked accounts" the holds for linked users will display at the bottom of the page.
The menu icon (a.k.a. Hamburger menu) contains a list of all devices currently connected to the user's account (either by downloading the app or logging in to My Account with the user's library card).

Users may select to sign out or disconnect from one or all devices whenever necessary.

NOTE: Users are also presented the option to "log off of all devices" when signing-out of My Account.
Users may reorder the display of main tabs by opening the menu icon (a.k.a. hamburger menu) and dragging the selected to a new position in the list.

In the event of a software problem or a tab/link not loading properly, a user should select the 'Reload' button at the bottom of the Preferences tab to restart the app.

**NOTE:** Certain tabs may be positioned at the top of the homepage on purpose and may not be reordered by the user. These "high priority" tabs are set by the system administrator.
In accordance with the D.C. government, DC Public Library supports the following languages:

- Amharic
- Chinese
- English
- French
- Korean
- Spanish
- Vietnamese

**NOTE:** Languages in **RED** are not currently available in the mobile app but will be added in a future release.
Social Media

Links to the Library’s most popular social media platforms are listed under the main "social media" tab.

These links are referred to as "subtabs" or "direct links"

In most cases, subtabs will take the mobile app user directly to Library's content online, rather than recreating content in the app that already exists elsewhere on the website.
Catalog Search

The "keyword" or "simple" search box at the top of the catalog is omnipresent across all pages of the new mobile app.

A search for 'Dogs' (example on left) returns titles in the catalog for both physical and digital materials.

Users may filter the search results by using the options at the bottom of the results page.

Availability is determined based on criteria similar to the DC Public Library online catalog (Enterprise)
Search Filters

Users may apply filters to catalog searches based on:
• Owning Library Collection
• Format – Item Types (DVD, Book, eBook, etc.)
• Search In – eRC Digital Collection vs. Physical Materials
• Search On – Title, Author, Subject, ISBN, Series Title

NOTE: Search Filters are a work in progress. We will continue to improve the options to filter, sort and group results over the coming months.

Future software releases by the vendor will provide additional options by the end of calendar year 2020.
Search by ISBN

Users may type a search term or select to "scan barcode" to use the camera on their mobile device to search the catalog.

The "scan barcode" option is found under the main search box on the homepage or by selecting the Digital Resources tab and then tapping the first option in the list - 'Search eBooks & eAudio'
Mobile Camera Scan

The "Scan ISBN" feature opens the user's camera in order to scan the label on the back of a book (or other material).

The scan will automatically search the library catalog for the title and return results for the user to checkout (eBook), place hold or add to a reading list.
Scannable Library Card

Tab the “My Barcode" icon at the bottom of any page to display the library card number of the user.

Customers may use this virtual barcode in place of the physical library card issued to them.
App Store Download

Placeholder for new app in iOS store.

The new app will also be available in the Google Play app store.